

VocoPro Extended Warranty									VocoPro will provide the Validation number			
Original Purchase Date			Original Warranty Expiry Date			VP Extended Warranty Start			VP Extended Warranty Expiry Date			VP extended Warranty Price
Month	Day	Year	Month	Day	Year	Month	Day	Year	Month	Day	Year	\$
Purchaser's Name						Street Address						
City			Province			Postal Code			Telephone Number			
Dealer's Name						Telephone #			online / phone order / store			
BRAND		Product Name			Serial number(s) (Please indicate both serial numbers if applicable)							
Credit Card: Visa/ MasterCard/ Discover						Month		Year	I, _____ hereby authorize VocoPro to charge my credit card for the amount in the extended warranty price box above. Sign: _____			

TERMS AND CONDITIONS

Please sign next to the warranty of your choice:

The **SILVER LIMITED WARRANTY** plan adds an additional year to the Standard 1 year manufactured warranty. All the terms and conditions remain the same as our Standard Warranty, except now your unit will be under warranty for an additional 12 months from the date of purchase. So, with the **SILVER** plan, your warranty period is extended from one to two years, effective from the date of product purchase. This plan can be activated any time during but not after the duration of the standard one-year warranty period.

The **SILVER LIMITED WARRANTY** plan can include but is not limited to:

Sign: _____

- *Free parts and labor for two years from the date of purchase or the Mfg. date if the proof of purchase is not available
- *Free return shipping only**. (Customer pays one way to ship to the Mfg. or Service Center)
- *Toll free telephone support during business hours (9 a.m. to 4 p.m. Pacific Standard Time, except holidays)

The **GOLD LIMITED WARRANTY** plan adds an additional two years to the one year Manufactured Standard Warranty. The GOLD plan includes all the terms and conditions of the Standard Warranty, with some additional benefits listed below, except now your unit will be under Warranty for an additional 24 months from the date of purchase. So, with the **GOLD** plan, your warranty period is extended from one to three years, effective from the date of product purchase. This plan may also be activated anytime during but not after the duration of the standard one-year Warranty period.

The **GOLD LIMITED WARRANTY** plan can include but is not limited to:

Sign: _____

- *Free parts and labor for three years from the date of purchase or the Mfg. date if the proof of purchase is not available.
- *Free Shipping**; VocoPro will send out up to two shipping labels per year for your unit and deliver it to the Manufacturer or your nearest Service Center. **PLEASE NOTE:** Limit of Two Shipping Labels per year.
- *Option to Trade-in your old unit and Exchange it for a new unit (same model) at 50% off the Mfg. Suggested Retail Price any time within the three year period (all exchanges will be done through VocoPro)
- *Option to Upgrade your current unit to a new unit of equal or similar value at 40% off the Mfg. Suggested Retail Price. Upgrade options will be made at the discretion of VocoPro on comparable models. For example, an upgrade from a DVG-480K single tray, multi-format player to the DVX-680K single tray, multi-format plus DivX player at the same Retail price. **PLEASE NOTE:** All upgrades will be done through VocoPro.
- *Toll free telephone support during business hours (9 a.m. to 4 p.m. Pacific Standard Time, except holidays)

** Free shipping is only available in the continental U.S. (Excludes Hawaii, Alaska and Puerto Rico)

Terms and Conditions of the Standard Warranty remains the same for the Silver and Gold Extended Limited Warranty

PLEASE NOTE: A RECEIPT WILL STILL BE NEEDED FOR ALL FUTURE WARRANTY WORK, UNDER THE STANDARD, SILVER AND GOLD LIMITED WARRANTY PLANS.

