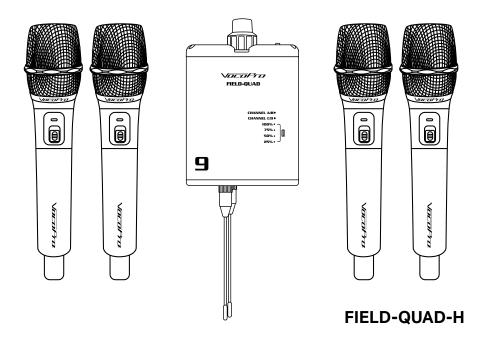
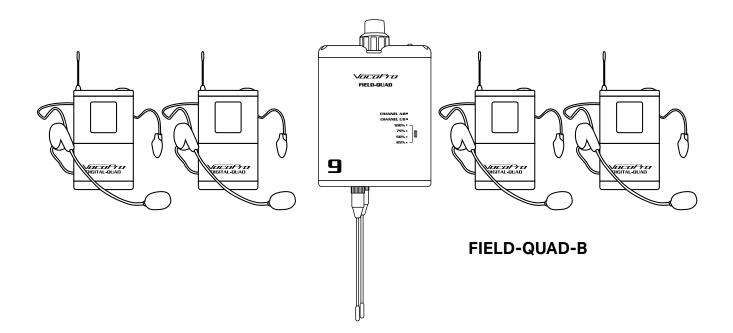


Trusted by Professionals Since 1991





FIELD-QUAD-H/B

Portable Four Channel Digital Wireless System

OWNER'S MANUAL

WELCOME

And thank you for purchasing FIELD-QUAD from VocoPro. Along with quality products our commitment to customer satisfaction means we have technical support professionals ready to assist you. Be sure to visit our website-www.vocopro.com for the latest information on new products.



We are at: VocoPro 1728 Curtiss Court La Verne, CA 91750



Phone:

Toll Free: 800-678-5348 TEL: 909-593-8893 FAX: 909-593-8890



Tech Support: techsupport@vocopro.com Customer Service:

info@vocopro.com

Legal Disclaimer

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VocoPro hereby disclaims any and all liabilities for property, equipment, building, and electrical damages, injuries to any persons, and direct or indirect economic loss associated with the use or reliance of any information contained within this document, and/or as a result of the improper, unsafe, insufficient and negligent assembly, installation, rigging, and operation of this product.

Please record the model number and serial number below, for easy reference, in case of loss or theft. These numbers are located on the packaging the item came in. Space is also provided for other relevant information.

This is not considered a receipt. Please keep a copy of your purchase receipt, provided by the dealer, in your records. A receipt is required for all warranty work.

| Model Number | |
|-------------------|--|
| | |
| Serial Number | |
| | |
| Date of Purchase | |
| | |
| Place of Purchase | |
| | |

Listening for a Lifetime

Selecting fine audio equipment such as the unit you've just purchased is only the start of your musical enjoyment. Now it's time to consider how you can maximize the fun and excitement your equipment offers. VocoPro and the Electronic Industries Association's Consumer Electronics Group want you to get the most out of your equipment by playing it at a safe level. One that lets the sound come through loud and clear without annoying blaring or distortion and, most importantly, without affecting your sensitive hearing.

Sound can be deceiving. Over time your hearing "comfort level" adapts to a higher volume of sound. So what sounds "normal" can actually be loud and harmful to your hearing. Guard against this by setting your equipment at a safe level BEFORE your hearing adapts.

To establish a safe level:

- Start your volume control at a low setting.
- Slowly increase the sound until you can hear it comfortably and clearly, and without distortion.

Once you have established a comfortable sound level:

- Set the dial and leave it there.
- Pay attention to the different levels in various recordings.

Taking a minute to do this now will help to prevent hearing damage or loss in the future. After all, we want you listening for a lifetime.

Used wisely, your new sound equipment will provide a lifetime of fun and enjoyment. Since hearing damage from loud noise is often undetectable until it is too late, this manufacturer and the Electronic Industries Association's Consumer Electronics Group recommend you avoid prolonged exposure to excessive noise. This list of sound levels is included for your protection.

| Level | Example |
|-------|---|
| 30 | Quiet library, Soft whispers |
| 40 | Living room, Refrigerator, Bedroom away from traffic |
| 50 | Light traffic, Normal Conversation |
| 60 | Air Conditioner at 20 ft., Sewing machine |
| 70 | Vacuum cleaner, Hair dryer, Noisy Restaurant |
| 80 | Average city traffic, Garbage disposals, Alarm clock at 2 ft. |
| | |

The following noises can be dangerous under constant exposure:

| Level | Example |
|-------|---|
| 90 | Subway, Motorcycle, Truck traffic, Lawn Mower |
| 100 | Garbage truck, Chainsaw, Pneumatics drill |
| 120 | Rock band concert in front of speakers |
| 140 | Gunshot blast, Jet plane |
| 180 | Rocket launching pad |

-Information courtesy of the Deafness Research Foundation

Safety Instructions



CAUTION RISK OF SHOCK



CAUTION: To reduce the risk of electric shock, do not remove cover (or back). No user-serviceable parts inside. Only refer servicing to qualified service personnel.

Explanation of Graphical Symbols



The lightning flash & arrowhead symbol, within an equilateral triangle, is intended to alert you to the presence of danger.



The exclamation point within an equilateral triangle is intended to alert you to the presence of important operating and servicing instructions.

WARNING: To reduce the risk of fire or electric shock, do not expose this unit to rain or moisture.

- 1. Read Instructions All the safety and operating instructions should be read before the appliance is operated.
- 2. Retain Instructions The safety and operating instructions should be retained for future reference.
- 3. Heed Warnings All warnings on the appliance and in the operating instructions should be adhered to.
- 4. Follow Instructions All operating and use instructions should be followed.
- 5. Attachments Do not use attachments not recommended by the product manufacturer as they may cause hazards.
- 6. Water and Moisture Do not use this unit near water. For example, near a bathtub or in a wet basement and the like.
- 7. Carts and Stands The appliance should be used only with a cart or stand that is recommended by the manufacturer.
- 7 A. An appliance and cart combination should be moved with care. Quick stops, excessive force, and uneven surfaces may cause an overturn.
- 8. Ventilation The appliance should be situated so its location does not interfere with its proper ventilation. For example, the appliance should not be situated on a bed, sofa, rug, or similar surface that may block the ventilation slots.



9. Heat - The appliance should be situated away from heat sources such as radiators, heat registers, stoves, or other appliances (including amplifiers) that produce heat.

- 10. Power Sources The appliance should be connected to a power supply only of the type described in the operating instructions or as marked on the appliance.
- 11. Grounding or Polarization Precautions should be taken so that the grounding or polarization means of an appliance is not defeated.
- 12. Power-Cord Protection Power-supply cords should be routed so that they are not likely to be walked on or pinched by items placed upon or against them, paying particular attention to cords at plugs, convenience receptacles, and the point where they exit from the appliance.
- 13. Cleaning Unplug this unit from the wall outlet before cleaning. Do not use liquid cleaners or aerosol cleaners. Use a damp cloth for cleaning.
- 14. Power lines An outdoor antenna should be located away from power lines.
- 15. Non-use Periods The power cord of the appliance should be unplugged from the outlet when left unused for a long period of time.
- 16. Object and Liquid Entry Care should be taken so that objects do not fall and liquids are not spilled into the enclosure through openings.
- 17. Damage Requiring Service The appliance should be serviced by qualified service personnel when:
- The power supply cord or plug has been damaged; or
- Objects have fallen into the appliance; or B.
- The appliance has been exposed to rain; or
- The appliance does not appear to operate normally or exhibits a marked change in performance; or
- The appliance has been dropped, or the enclosure damaged.
- 18. Servicing The user should not attempt to service the appliance beyond that described in the operating instructions. All other servicing should be referred to qualified service personnel.

Note: To CATV system installer's (U.S.A.): This reminder is provided to call the CATV system installer's attention to Article 820-40 of the NEC that provides guidelines for proper grounding and, in particular, specifies that the cable ground shall be connected as close to the point of cable entry as practical.



This device complies with Part 15 of the FCC rules. Operation is subject to the condition that this device may not cause harmful interference.

FCC license may be required

FCC Information

- 1. IMPORTANT NOTICE: DO NOT MODIFY THIS UNIT!: This product, when installed as indicated in the instructions contained in this manual, meets FCC requirements. Modifications not expressly approved by Vocopro may void your authority, granted by the FCC, to use this product.
- 2. IMPORTANT: When connecting this product to accessories and/or another product use only high quality shielded cables. Cable(s) supplied with this product MUST be used. Follow all installation instructions. Failure to follow instructions could void your FCC authorization to use this product in the U.S.A.
- 3. NOTE: This product has been tested and found to comply with the requirements listed in FCC Regulations, Part 15 for Class "B" digital devices. Compliance with these requirements provides a reasonable level of assurances that your use of this product in a residential environment will not result in harmful interference with other electronic devices. This equipment generates/uses radio frequencies and, if not installed and used according to the instructions found in the owner's manual, may cause interference harmful to the operation of other electronic devices. Compliance with FCC regulations does not guarantee that interference will not occur in all installations. If this product is found to be the source of interference, which can be determined by turning the unit "Off" and "On", please try to eliminate the problem by using one of the following measures:

Relocate either this product or the device that is being affected by the interference.

Use power outlets that are on different branch (circuit breaker or fuse) circuits or install AC line filter(s).

In the case of radio or TV interference, relocate/reorient the antenna. If the antenna lead-in is 300-ohm ribbon lead, change the lead-in to coaxial type cable.

If these corrective measures do not produce satisfactory results, please contact your local retailer authorized to distribute Vocopro products. If you can not locate the appropriate retailer, please contact Vocopro, 1728 Curtiss Court, La Verne, CA 91750.

CAUTION: READ THIS BEFORE OPERATING YOUR UNIT

- 1. To ensure the finest performance, please read this manual carefully. Keep it in a safe place for future reference.
- Install your unit in a cool, dry, clean place away from windows, heat sources, and too much vibration, dust, moisture or cold. Avoid sources of hum (transformers,

CALIFORNIA PROP 65 WARNING

MARNING: Cables, Cable Assemblies, and Printed Circuit Boards can expose you to chemicals including lead and lead compounds which are known to the State of California to cause cancer and birth defects or other reproductive harm. For more information, go to www.P65Warnings.ca.gov

- electric motors). To prevent fire or electrical shock, do not expose to rain and water.
- 3. Do not operate the unit upside-down.
- 4. Never open the cabinet. If a foreign object drops into the set, contact your dealer.
- Place the unit in a location with adequate air circulation. Do not interfere with its proper ventilation; this will cause the internal temperature to rise and may result in a failure.
- Do not use force on switches, knobs or cords. When
 moving the unit, first turn the unit off. Then gently
 disconnect the power plug and the cords connecting to
 other equipment. Never pull the cord itself.
- 7. Do not attempt to clean the unit with chemical solvents: this might damage the finish. Use a clean, dry cloth.
- 8. Be sure to read the "Troubleshooting" section on common operating errors before concluding that your unit is faulty.
- 9. This unit consumes a fair amount of power even when the power switch is turned off. We recommend that you unplug the power cord from the wall outlet if the unit is not going to be used for a long time. This will save electricity and help prevent fire hazards. To disconnect the cord, pull it out by grasping the plug. Never pull the cord itself.
- To prevent lightning damage, pull out the power cord and remove the antenna cable during an electrical storm.
- 11. The general digital signals may interfere with other equipment such as tuners or receivers. Move the system farther away from such equipment if interference is observed.

NOTE: Please check the copyright laws in your country before recording from records, compact discs, radio, etc. Recording of copyrighted material may infringe copyright laws.

Voltage Selector (General Model Only)

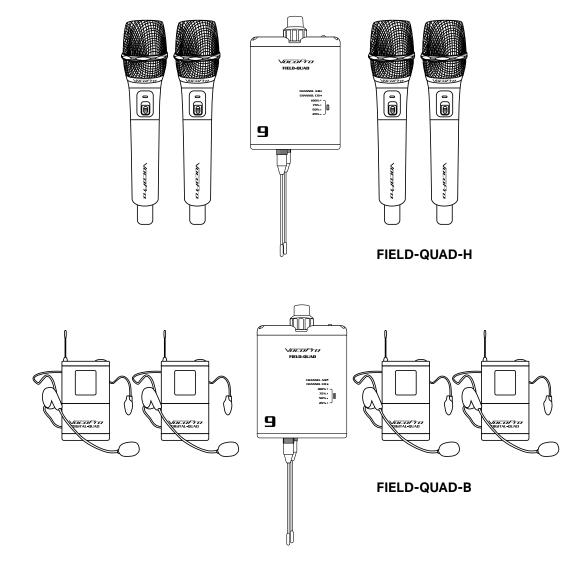
Be sure to position the voltage selector to match the voltage of your local power lines before installing the unit.



CAUTION: The apparatus is not disconnected from the AC power source so long as it is connected to the wall outlet, even if the apparatus itself is turned off. To fully ensure that the apparatus is indeed fully void of residual power, leave unit disconnected from the AC outlet for at least fifteen seconds.

Features

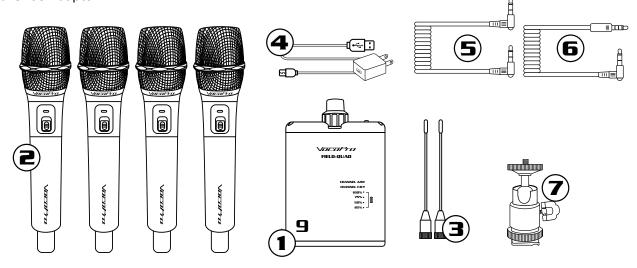
- Ultra quiet 24-bit digital mic-on-chip technology.
- Compact all metal receiver runs up to 5 hours on single charge with all 4 microphones on, and up to 10 hours with 2 Microphones on. Extend the run time with a USB power bank.
- Plug and play with no set up or sync required.
- Operate on license free, super low latency 900 MHz band, far away from TV, radio or Wi-Fi interference.
- 300 feet of range, (line of sight) double the range of most digital wireless systems running on 2.4 GHz.



What's in the Box

Field-Quad-Handheld

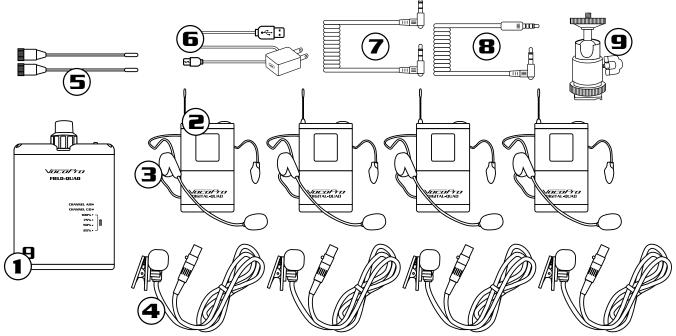
- 1. Field-Quad Rechargeable Receiver
- 2. 4x Handheld Microphones (Field-Quad-H Only)
- 3. 2x SMA Male Antenna
- 4. USB Charging Cable
- 5. 1/8 Inch Audio Cable (TRRS to TRS)
- 6. 1/8 Inch Audio Cable (TRRS to TRS)
- 7. Cold-Shoe Adapter



Field-Quad-Bodypack

- 1. Field-Quad Rechargeable Receiver
- 2. 4xBodypack Transmitters (Field-Quad-B Only)
- 3. 4x Headset Microphones (Field-Quad-B Only)
- 4. 4xLavaliere Microphones (Field-Quad-B Only
- 5. 2x SMA Male Antenna
- 6. USB Charging Cable

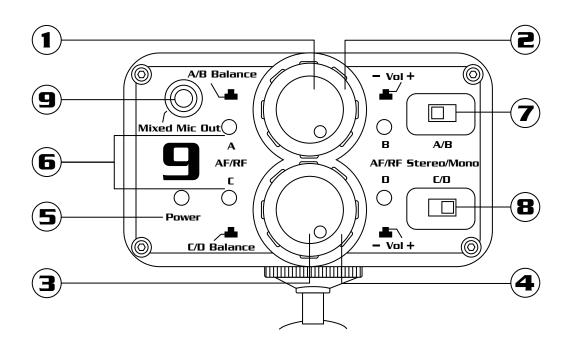
- 7. 1/8 Inch Audio Cable (TRS to TRS)
- 8. 1/8 Inch Audio Cable (TRRS to TRS)
- 9. Cold-Shoe Adapter



Please note, in this manual we will be referring to channels A, B, C, and D for the controls, but your receiver may have channels EFGH, IJKL, or MNOP.

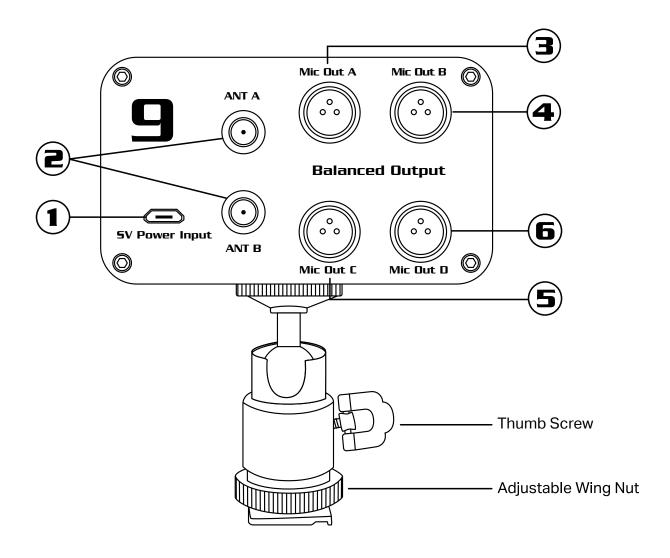
Receiver Front Panel

- 1. Channel A and B volume knob: Turn clockwise to power on the receiver and increase the gain for mic A and mic B.
- 2. Channel A and B balance knob: When this knob is in the center position, the relative volume for channel A and B will be equal. Turn counterclockwise to increase channel A volume and decrease channel B volume. Turn clockwise to increase channel B volume and decrease channel A volume.
- 3. Channel C and D volume knob: Turn clockwise to power on the receiver and increase the gain for mic C and mic D.
- **4. Channel C and D balance knob:** When this knob is in the center position, the relative volume for channel C and D will be equal. Turn counterclockwise to increase channel C volume and decrease channel D volume. Turn clockwise to increase channel D volume and decrease channel C volume.
- **5. Power LED:** This will light up when channel A and B or channel C and D are turned on, or when the receiver is plugged in to a power source.
- 6. Channel A-D AF/RF LED: These will light up red when the corresponding microphone is turned on, showing that the mic is connected to the receiver. These will flash green whenever you speak into the mic, showing the receiver is receiving an audio signal from the mic.
- 7. Channel A and B Stereo/Mono switch: Putting this switch in the Mono position will cause mic A audio and mic B audio to come out of both Mic Out A and Mic Out B on the back panel. Putting this switch in the Stereo position will cause the mic audio to only come out of it's respective Mic Out on the back panel.
- 8. Channel C and D Stereo/Mono switch: Putting this switch in the Mono position will cause mic C audio and mic D audio to come out of both Mic Out C and Mic Out D on the back panel. Putting this switch in the Stereo position will cause the mic audio to only come out of it's respective Mic Out on the back panel.
- 9. *Mixed Mic Out:* This 1/8 inch ouput will have all four mic audio signals, for easily connecting into a camera or recorder.



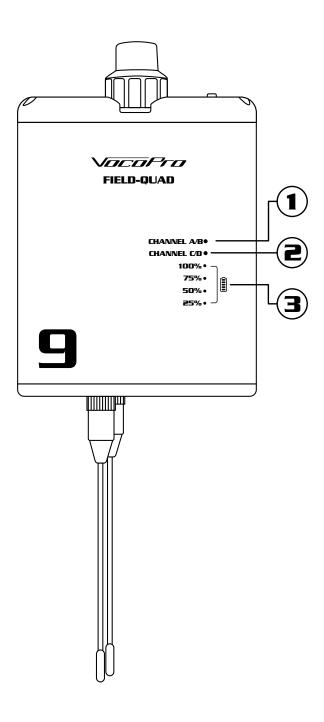
Receiver Panel

- 1. 5V Power Input: Use a Micro USB cable to charge the internal battery.
- 2. SMA Female Antenna Jacks: Connect the two antenna here.
- 3. *Mic Out A:* Output for mic A audio, if the Stereo/Mono switch is in the Stereo position. If the Mono/Stereo switch is in the Mono position, both Mic A and Mic B audio will output from here.
- **4. Mic Out B:** Output for mic B audio, if the Stereo/Mono switch is in the Stereo position. If the Mono/Stereo switch is in the Mono position, both Mic A and Mic B audio will output from here.
- **5. Mic Out C:** Output for mic C audio, if the Stereo/Mono switch is in the Stereo position. If the Mono/Stereo switch is in the Mono position, both Mic C and Mic D audio will output from here.
- **6. Mic Out D:** Output for mic D audio, if the Stereo/Mono switch is in the Stereo position. If the Mono/Stereo switch is in the Mono position, both Mic C and Mic D audio will output from here.



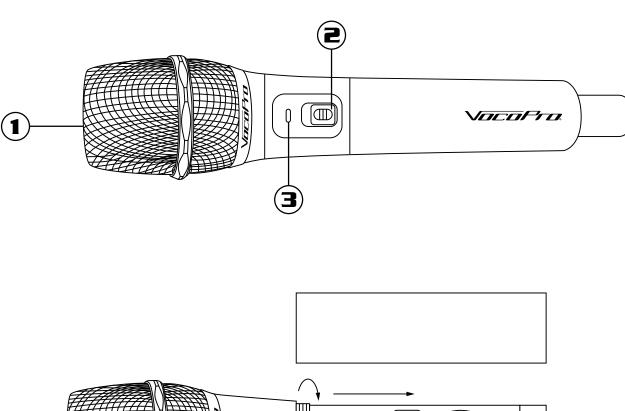
Receiver Top Panel

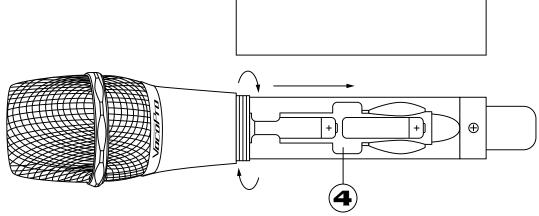
- 1. Channel A/B Power LED: This will light up solid green when you turn on channels A and B by turning the volume knob clockwise. If this light is flashing, the internal battery needs to be charged.
- **2.** Channel C/D Power LED: This will light up solid green when you turn on channels C and D by turning the volume knob clockwise. If this light is flashing, the internal battery needs to be charged.
- **3. Battery Power Indicator:** This meter shows the remaining charge in the internal battery. When charging the battery, once it is full all four lights will flash simultaneously.



Handeheld Microphone - FIELD-QUAD-H Only

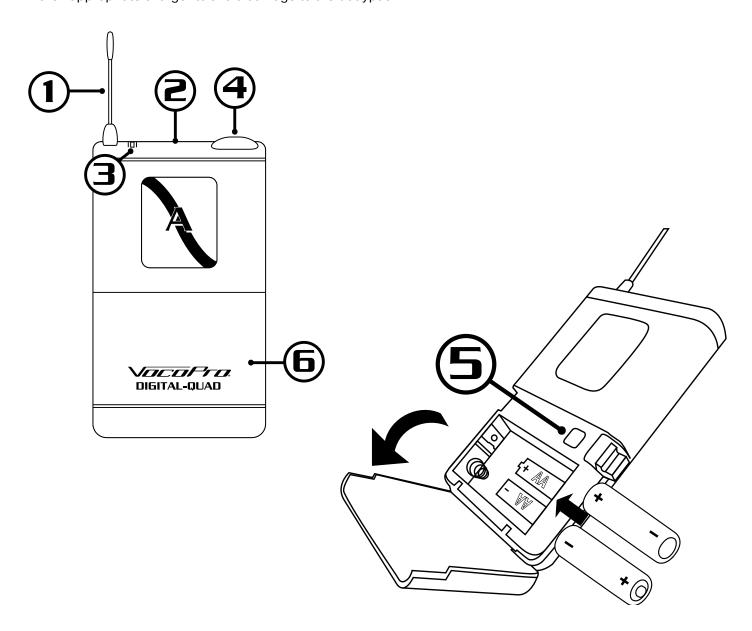
- Mic Head: Picks up vocals.
 Note: Please hold within 5-6 inches of your mouth for best sound.
- 2. Mic ON/OFF Switch: Powers microphone ON/OFF.
- 3. *Mic Battery LED:* Indicates battery status. *Note:* When powered on, the LED will flash once and go out. When battery life is low, LED will flash continuously.
- 4. Battery Compartment: Insert two (2) AA batteries to provide power.





Bodypack Transmitter - FIELD-QUAD-B Only

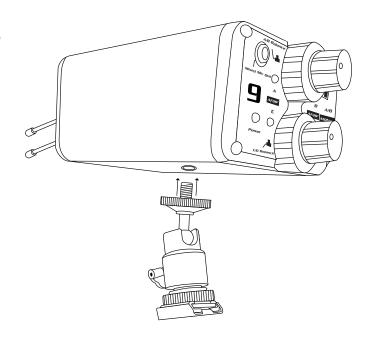
- 1. Antenna: Transmits audio to receiver.
- 2. ON/OFF: Powers bodypack ON/OFF.
- 3. Power LED: Indicates battery level.
 - a.) Solid Green LED: Battery level is healthy and good to use.
 - b.) Blinking Red LED: Batteries are low and require changing soon.
- 4. Mini-XLR Jack: Connect headset and lavaliere microphone cables here.
- **5. Gain:** Used to alter the overall volume output of the bodypack.
 - Note: Gain alters volume output of bodypack only; it is in addition to the volume knob located on the receiver.
- 6. Battery Compartment: Insert two (2) AA batteries to provide power.
 - **Note:** Rechargeable batteries are ok to use with this bodypack. Ensure rechargeable batteries are recharged in their appropriate charger to avoid damage to the bodypack.

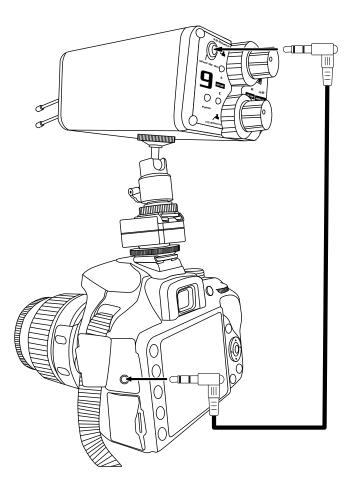


Getting Connected

Attaching the Receiver to a Camera with the Cold Shoe Adapter

- Screw the cold shoe adapter into the bottom of the receiver and turn until it is secure.
- Slide the bottom of the built-in adapter into the camera's shoe mount, and turn the thumb screw to secure it.
- Move the receiver to the desired direction and angle, and secure it in place by tightening the adjustable wing nut.





1/8 Inch Mixed Mic Out to a Camera

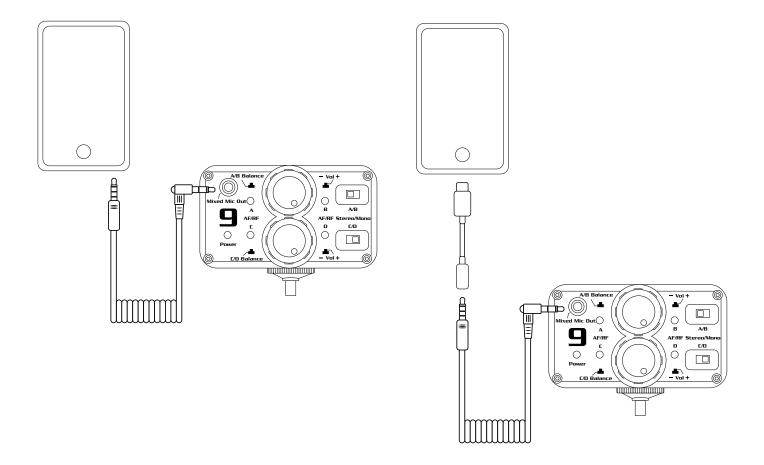
• Use an 1/8 inch audio cable, TRS to TRS, connect one end to the Mixed Mic Out on the Front Panel of the receiver, and connect the other end into a 1/8 inch Mic In on the camera.

Getting Connected

1/8 inch Mixed Mic Out to a Phone

Use the $\frac{1}{8}$ inch audio cable, TRRS to TRS, connect the angled TRS end into the Mixed Mic Out on the receiver and connect the straight TRRS end into your phone.

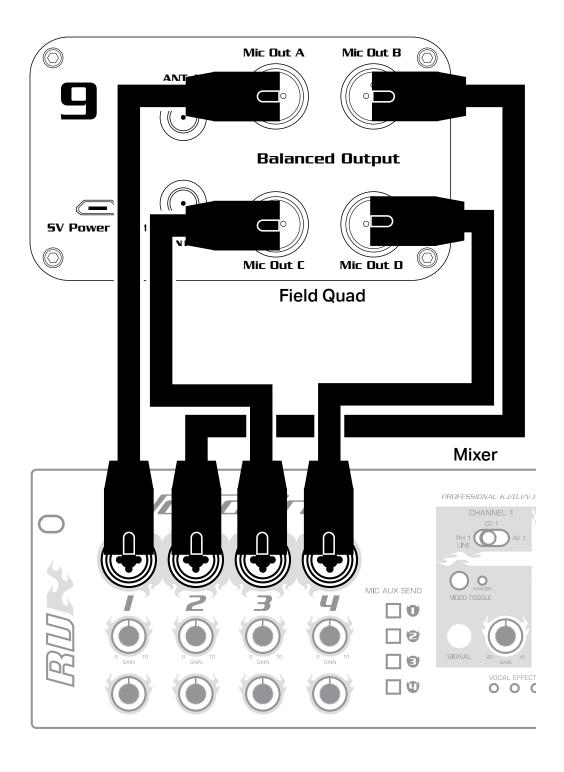
If your phone does not have a headphone output jack you will need to use an adapter made by your phone's manufacturer.



Getting Connected

Mini-XLR out to a Mixer

- Use Mini-XLR female to XLR male cables to connect from the Mic Out A-D on the Back Panel of the Receiver to your mixer.
- *Mini-XLR to XLR cables not included.



Troubleshooting

The receiver is not powering on or the battery LED is flickering.

- The internal battery is likely out of power and needs to be charged.
- It takes about 4 hours to charge the battery from dead to full.

What do I do if my mics are cutting out, or sound is not clear?

- Make sure both antennas are firmly attached to their posts.
- Keep the receiver away from fluorescent lights.
- Make sure microphones are being used within the operational range.
- Ensure the microphones batteries are not depleted.

I am not getting audio output from one of the mics. (Ex: Mic A)

- Ensure you have the correct channel volume knob turned on and turned up. (The channel A and B volume knob for Mic A)
- Check the balance knob. (If the A/B balance

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LIMITED DOMESTIC WARRENTY

VOCOPRO WARRANTS ALL PRODUCTS PURCHASED IN U.S. AGAINST DEFECTS IN MATERIAL OR WORKMANSHIP FOR A PERIOD OF ONE YEAR FROM THE INITIAL DATE OF RETAIL PURCHASE FROM AN AUTHORIZED VOCOPRO DEALER, OR, ONE YEAR FROM THE DATE OF MANUFACTURE IF THE PROOF OF PURCHASE DATE IS NOT AVAILABLE. This limited warranty extends to all purchasers or owners of the product during the warranty period with the original retail purchase. VocoPro does not, however, warrant it's products against any and all defects: 1) arising out of material or workmanship not provided or furnished by VocoPro, 2) resulting from abnormal use of the product or caused by use in violation of product instructions, 3) in products repaired or serviced by other service technicians other than authorized VocoPro repair facilities, 4) in products with removed or defaced serial numbers or 5) in components, parts or products expressly warranted by another manufacturer. VocoPro agrees to supply all parts and labor to repair or replace defects covered by this limited warranty with parts or products of original or improved design, at its option in each respect, if the defective product is shipped prior to the end of warranty period to any authorized VocoPro warranty repair facility in U.S., or to the VocoPro, in the original packaging or a replacement supplied by VocoPro, with all transportation costs and full insurance paid each way by the purchaser or owner.

LIMITED WARRANTY OUTSIDE THE U.S.

VOCOPRO PRODUCTS ARE WARRANTED ONLY IN THE COUNTRY WHERE PURCHASED THROUGH AN AUTHORIZED VOCOPRO DISTRIBUTOR IN THAT COUNTRY AGAINST DEFECTS IN MATERIAL OR WORKMANSHIP. THE SPECIFIC PERIOD OF THIS LIMITED WARRANTY SHALL BE THAT WHICH IS DESCRIBED TO THE ORIGINAL RETAIL PURCHASER BY THE AUTHORIZED DEALER OR DISTRIBUTOR AT THE TIME OF PURCHASE.

VocoPro does not, however, warrant it's products against any and all defects: 1) arising out of material or workmanship not provided or furnished by VocoPro, 2) resulting from abnormal use of the product or caused by use in violation of product instructions, 3) in products repaired or serviced by other service technicians other than authorized VocoPro repair facilities, 4) in products with removed or defaced serial numbers or 5) in components, parts or products expressly warranted by another manufacturer. VocoPro agrees through the applicable authorized distributor, to repair or replace defects covered by this limited warranty with parts or products of original or improved design, at its option in each respect, if the defective product is shipped prior to end of warranty period to designated authorized VocoPro warranty repair facility in the country where purchased, or to the VocoPro Headquarter in the U.S., in the original packaging or a replacement supplied by VocoPro, with all transportation costs and full insurance paid each way by the purchaser or owner.

ALL REMEDIES AND THE MEASURE OF DAMAGES ARE LIMITED TO THE ABOVE SERVICES. IT IS POSSIBLE THAT ECONOMIC LOSS OR INJURY TO PERSON OR PROPERTY MAY RESULT FROM THE FAILURE OF THE PRODUCT; HOWEVER, EVEN IF VOCOPRO HAS BEEN ADVISED OF THIS POSSIBILITY, THIS LIMITED WARRANTY DOES NOT COVER ANY SUCH CONSEQUENTIAL OR INCIDENTAL DAMAGES. SOME STATES OR COUNTRIES DO NOT ALLOW THE LIMITATIONS OR EXCLUSIONS OF INCIDENTAL OR CONSEQUENTAL DAMAGES, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU.

ANY AND ALL WARRANTIES, EXPRESSED OR IMPLIED, ARISING BY LAW, COURSE OF DEALING, COURSE OF PERFORMANCE, USAGE OF TRADE, OR OTHERWISE, INCLUDING BUT NOT LIMITED TO IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO A PERIOD OF ONE YEAR FROM EITHER THE DATE OF ORIGINAL RETAIL PURCHSE OR, IN THE EVENT OF NO PROOF OF PURCHSE DATE IS AVAILABLE, THE DATE OF MANUFACTURE. SOME STATES OR COUNTRIES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATIONS MANY NOT APPLY TO YOU.

THE LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS THAT VARY FROM STATE TO STATE, COUNTRY TO COUNTRY.

LIMITED DOMESTIC WARRENTY

From Place Stamp Here

To: VOCOPRO HEADQUARTER 1728 CURTISS COURT LA VERNE, CA 91750

WARRANTY PROCEDURE

TO VALIDATE YOUR WARRANTY: Fill out the attached warranty card, being sure to include the model and serial number of the unit since this is how warranty cards are tracked. If your VocoPro product was purchased in the U.S., mail the completed card directly to VocoPro within 10 days of the date of purchase. If you purchased the product outside the U.S. you must file your warranty registration card with the distributor in that country. It is advised that you keep your bill of sale as proof of purchase, should any difficulties arise concerning the registration of the warranty card.

WARRANTY REGISTRATION is made and tracked by MODEL AND SERIAL NUMBER ONLY, not by the purchaser's or owner's name. Therefore any warranty correspondence or inquiries MUST include the model and serial number of the product in question. Be sure to fill in the model and serial number in the space provided below and keep this portion of the warranty card in a safe place for future reference.

WARRANTY SERVICE MUST BE PERFORMED ONLY BY AN AUTHORIZED VOCOPRO SERVICE FACILITY LOCATED IN THE COUNTRY WHERE THE UNIT WAS PURCHSED, OR AT THE VOCOPRO HEADQUARTERS IN THE U.S. It is recommended that advance notice be given to the repair facility to avoid needless shipment in case the problem can be solved over the phone. UNAUTHORIZED SERVICE PERFORMED WILL VOID ANY EXISTING FACTORY WARRANTY ON THAT PRODUCT.

FACTORY SERVICE: If you wish your product to be serviced at the factory, it must be shipped FULLY INSURED, IN THE ORIGINAL PACKING OR EQUIVALENT. This warranty will NOT cover repairs on products damaged through improper packaging. If possible, avoid sending products through the mail. Be sure to include in the package:

- 1. Complete return shipping address (P.O. Box number are NOT acceptable).
- 2. A detailed description of any problems experienced, including the make and model numbers of any other equipment in the system.

Repaired products will be returned freight C.O.D. unless sufficient return shipment funds are included with the unit.

Products sent to the factory from outside the U.S. MUST include return freight funds, and the sender is fully responsible for all, customs procedures, duties, tariffs and deposits.

RECORD THE MODEL AND SERIAL NUMBER BELOW AND RETAIN THIS PORTION OF THE WARRANTY CARD FOR YOUR FILES:

| MODEL | SERIAL NUMBER | |
|------------------|-------------------|--|
| | | |
| DATE OF PURCHASE | PLACE OF PURCHASE | |
| | | |

LIMITED DOMESTIC WARRENTY

| ODEL | MANUFACTURE DATE | SERIAL NO |
|---------------------------|--|-------------|
| VNER'S NAME | ADDRESS | |
| тү | STATE | ZIP |
| e following information i | is appreciated but not required: ss: | |
| t other products and | or product changes would you like to see Mar | nufactured? |
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| ny other comments: | | |
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Our Team is Here to Help







Please do not return to the retailer if you are having a technical issue operating or connecting the unit. If you need additional help, have questions, or need support with your VocoPro product contact us:

> Toll Free: 800-678-5348 TEL: 909-593-8893 FAX: 909-593-8890

Email Tech Support at: techsupport@vocopro.com



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