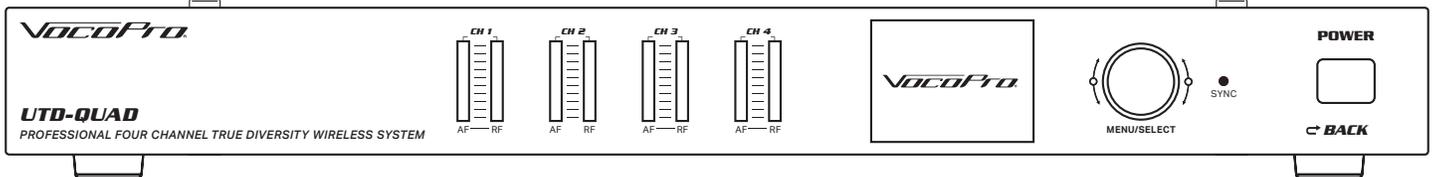
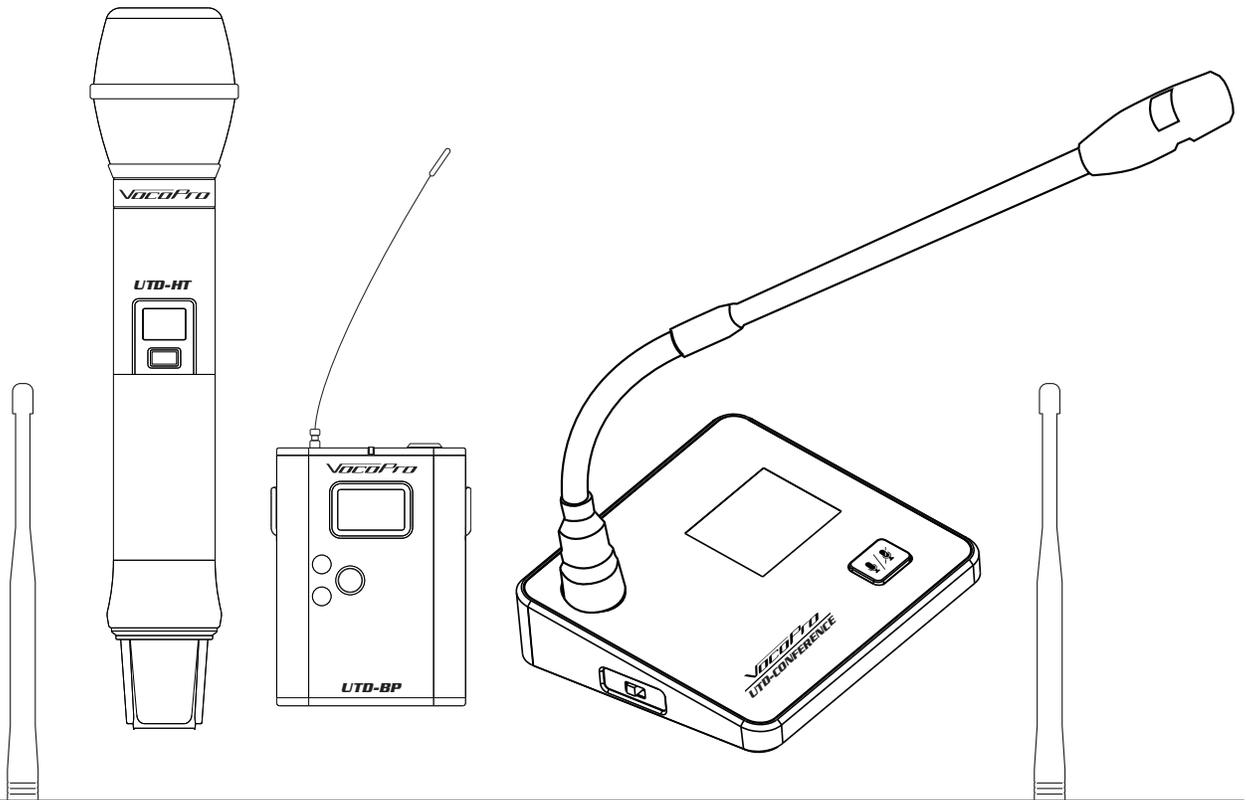


VocoPro®

Trusted by
Professionals
Since 1991



UTD-Quad

Quad True Diversity Pro Digital Wireless Microphone System

OWNER'S MANUAL

WELCOME

And thank you for purchasing UTD-QUAD from VocoPro. Along with quality products our commitment to customer satisfaction means we have technical support professionals ready to assist you. Be sure to visit our website- www.vocopro.com for the latest information on new products.



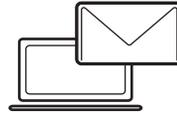
We are at:

VocoPro
1728 Curtiss Court
La Verne, CA 91750



Phone:

Toll Free: 800-678-5348
TEL: 909-593-8893
FAX: 909-593-8890



Tech Support:

techsupport@vocopro.com

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VocoPro hereby disclaims any and all liabilities for property, equipment, building, and electrical damages, injuries to any persons, and direct or indirect economic loss associated with the use or reliance of any information contained within this document, and/or as a result of the improper, unsafe, insufficient and negligent assembly, installation, rigging, and operation of this product.

Please record the model number and serial number below, for easy reference, in case of loss or theft. These numbers are located on the packaging the item came in. Space is also provided for other relevant information.

This is not considered a receipt. Please keep a copy of your purchase receipt, provided by the dealer, in your records. A receipt is required for all warranty work.

Model Number

Serial Number

Date of Purchase

Place of Purchase

Listening for a Lifetime

Selecting fine audio equipment such as the unit you've just purchased is only the start of your musical enjoyment. Now it's time to consider how you can maximize the fun and excitement your equipment offers. VocoPro and the Electronic Industries Association's Consumer Electronics Group want you to get the most out of your equipment by playing it at a safe level. One that lets the sound come through loud and clear without annoying blaring or distortion and, most importantly, without affecting your sensitive hearing.

Sound can be deceiving. Over time your hearing "comfort level" adapts to a higher volume of sound. So what sounds "normal" can actually be loud and harmful to your hearing. Guard against this by setting your equipment at a safe level BEFORE your hearing adapts.

To establish a safe level:

- Start your volume control at a low setting.
- Slowly increase the sound until you can hear it comfortably and clearly, and without distortion.

Once you have established a comfortable sound level:

- Set the dial and leave it there.
- Pay attention to the different levels in various recordings.

Taking a minute to do this now will help to prevent hearing damage or loss in the future. After all, we want you listening for a lifetime.

Used wisely, your new sound equipment will provide a lifetime of fun and enjoyment. Since hearing damage from loud noise is often undetectable until it is too late, this manufacturer and the Electronic Industries Association's Consumer Electronics Group recommend you avoid prolonged exposure to excessive noise. This list of sound levels is included for your protection.

Level	Example
30	Quiet library, Soft whispers
40	Living room, Refrigerator, Bedroom away from traffic
50	Light traffic, Normal Conversation
60	Air Conditioner at 20 ft., Sewing machine
70	Vacuum cleaner, Hair dryer, Noisy Restaurant
80	Average city traffic, Garbage disposals, Alarm clock at 2 ft.

The following noises can be dangerous under constant exposure:

Level	Example
90	Subway, Motorcycle, Truck traffic, Lawn Mower
100	Garbage truck, Chainsaw, Pneumatics drill
120	Rock band concert in front of speakers
140	Gunshot blast, Jet plane
180	Rocket launching pad

-Information courtesy of the Deafness Research Foundation

Safety Instructions



CAUTION RISK OF SHOCK



CAUTION: To reduce the risk of electric shock, do not remove cover (or back). No user-serviceable parts inside. Only refer servicing to qualified service personnel.

Explanation of Graphical Symbols



The lightning flash & arrowhead symbol, within an equilateral triangle, is intended to alert you to the presence of danger.



The exclamation point within an equilateral triangle is intended to alert you to the presence of important operating and servicing instructions.

WARNING: To reduce the risk of fire or electric shock, do not expose this unit to rain or moisture.

1. Read Instructions - All the safety and operating instructions should be read before the appliance is operated.
2. Retain Instructions - The safety and operating instructions should be retained for future reference.
3. Heed Warnings - All warnings on the appliance and in the operating instructions should be adhered to.
4. Follow Instructions - All operating and use instructions should be followed.
5. Attachments - Do not use attachments not recommended by the product manufacturer as they may cause hazards.
6. Water and Moisture - Do not use this unit near water. For example, near a bathtub or in a wet basement and the like.
7. Carts and Stands - The appliance should be used only with a cart or stand that is recommended by the manufacturer.
 - 7 A. An appliance and cart combination should be moved with care. Quick stops, excessive force, and uneven surfaces may cause an overturn.
8. Ventilation - The appliance should be situated so its location does not interfere with its proper ventilation. For example, the appliance should not be situated on a bed, sofa, rug, or similar surface that may block the ventilation slots.
9. Heat - The appliance should be situated away from heat sources such as radiators, heat registers, stoves, or other appliances (including amplifiers) that produce heat.



10. Power Sources - The appliance should be connected to a power supply only of the type described in the operating instructions or as marked on the appliance.

11. Grounding or Polarization - Precautions should be taken so that the grounding or polarization means of an appliance is not defeated.

12. Power-Cord Protection - Power-supply cords should be routed so that they are not likely to be walked on or pinched by items placed upon or against them, paying particular attention to cords at plugs, convenience receptacles, and the point where they exit from the appliance.

13. Cleaning - Unplug this unit from the wall outlet before cleaning. Do not use liquid cleaners or aerosol cleaners. Use a damp cloth for cleaning.

14. Power lines - An outdoor antenna should be located away from power lines.

15. Non-use Periods - The power cord of the appliance should be unplugged from the outlet when left unused for a long period of time.

16. Object and Liquid Entry - Care should be taken so that objects do not fall and liquids are not spilled into the enclosure through openings.

17. Damage Requiring Service - The appliance should be serviced by qualified service personnel when:

- A. The power supply cord or plug has been damaged; or
- B. Objects have fallen into the appliance; or
- C. The appliance has been exposed to rain; or
- D. The appliance does not appear to operate normally or exhibits a marked change in performance; or
- E. The appliance has been dropped, or the enclosure damaged.

18. Servicing - The user should not attempt to service the appliance beyond that described in the operating instructions. All other servicing should be referred to qualified service personnel.

Note: To CATV system installer's (U.S.A.): This reminder is provided to call the CATV system installer's attention to Article 820-40 of the NEC that provides guidelines for proper grounding and, in particular, specifies that the cable ground shall be connected as close to the point of cable entry as practical.



This device complies with Part 15 of the FCC rules. Operation is subject to the condition that this device may not cause harmful interference.

FCC license may be required

FCC Information

1. **IMPORTANT NOTICE: DO NOT MODIFY THIS UNIT!**
This product, when installed as indicated in the instructions contained in this manual, meets FCC requirements. Modifications not expressly approved by Vocopro may void your authority, granted by the FCC, to use this product.

2. **IMPORTANT:** When connecting this product to accessories and/or another product use only high quality shielded cables. Cable(s) supplied with this product **MUST** be used. Follow all installation instructions. Failure to follow instructions could void your FCC authorization to use this product in the U.S.A.

3. **NOTE:** This product has been tested and found to comply with the requirements listed in FCC Regulations, Part 15 for Class "B" digital devices. Compliance with these requirements provides a reasonable level of assurances that your use of this product in a residential environment will not result in harmful interference with other electronic devices. This equipment generates/uses radio frequencies and, if not installed and used according to the instructions found in the owner's manual, may cause interference harmful to the operation of other electronic devices. Compliance with FCC regulations does not guarantee that interference will not occur in all installations. If this product is found to be the source of interference, which can be determined by turning the unit "Off" and "On", please try to eliminate the problem by using one of the following measures:

Relocate either this product or the device that is being affected by the interference.

Use power outlets that are on different branch (circuit breaker or fuse) circuits or install AC line filter(s).

In the case of radio or TV interference, relocate/reorient the antenna. If the antenna lead-in is 300-ohm ribbon lead, change the lead-in to coaxial type cable.

If these corrective measures do not produce satisfactory results, please contact your local retailer authorized to distribute Vocopro products. If you can not locate the appropriate retailer, please contact Vocopro, 1728 Curtiss Court, La Verne, CA 91750.

Voltage Selector (General Model Only)

Be sure to position the voltage selector to match the voltage of your local power lines before installing the unit.



CAUTION: The apparatus is not disconnected from the AC power source so long as it is connected to the wall outlet, even if the apparatus itself is turned off. To fully ensure that the apparatus is indeed fully void of residual power, leave unit disconnected from the AC outlet for at least fifteen seconds.

CALIFORNIA PROP 65 WARNING

⚠ WARNING: Cables, Cable Assemblies, and Printed Circuit Boards can expose you to chemicals including lead and lead compounds which are known to the State of California to cause cancer and birth defects or other reproductive harm. For more information, go to www.P65Warnings.ca.gov

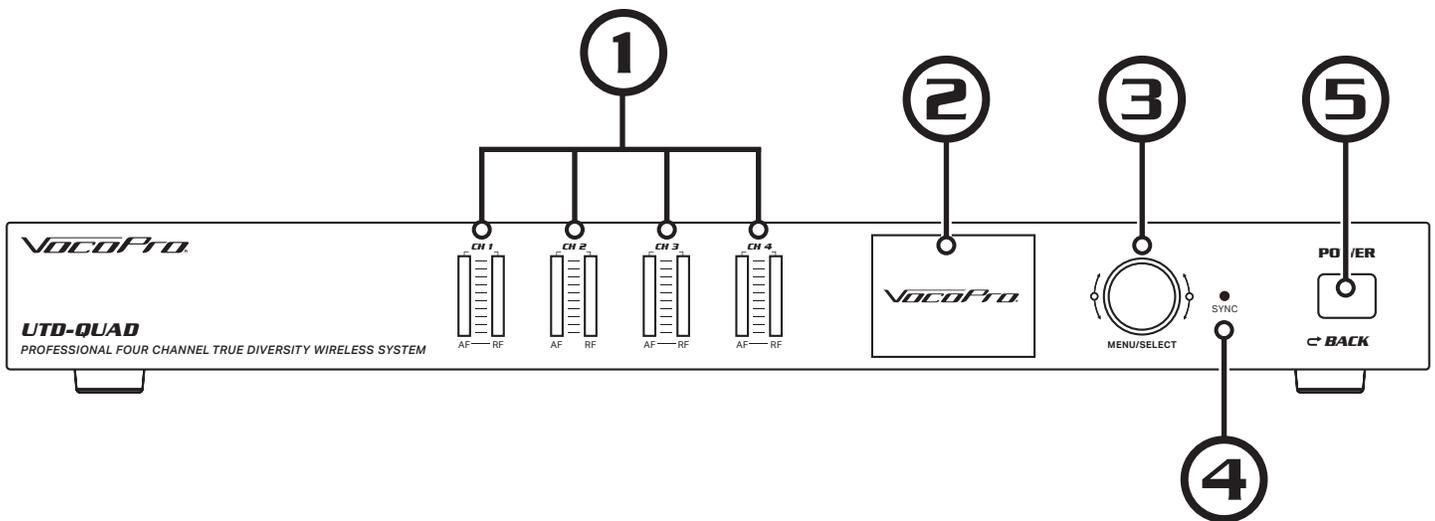
Features

- Professional True Diversity wireless microphone system. True diversity systems analyze signals from two antennas and two receivers for each channel. The receiver automatically switches between the two receivers depending on the strength of the signal. It does this quietly by adjusting the volume in real time. This system provides better quality and reliability.
- Customizable system allows you to mix and match Handheld, Bodypack, or Conference transmitters to suit your needs.
- Operates in 900MHz band, away from TV, radio, and Wifi interference.
- Color display on receiver shows frequency, reception, and battery status.
- Handheld and bodypack transmitters each have an O-LED display that provides vital information like battery life and transmitting frequency.
- Scan feature with graphic display shows RF traffic within range. Analyze and synchronize thousands of frequencies.
- Multiple options for wireless synchronization: via infrared syncing, group and channel select, or frequency select.
- Digital "Mic-On-Chip" technology makes this true diversity system compact and reliable.

Functions/Controls

Front View

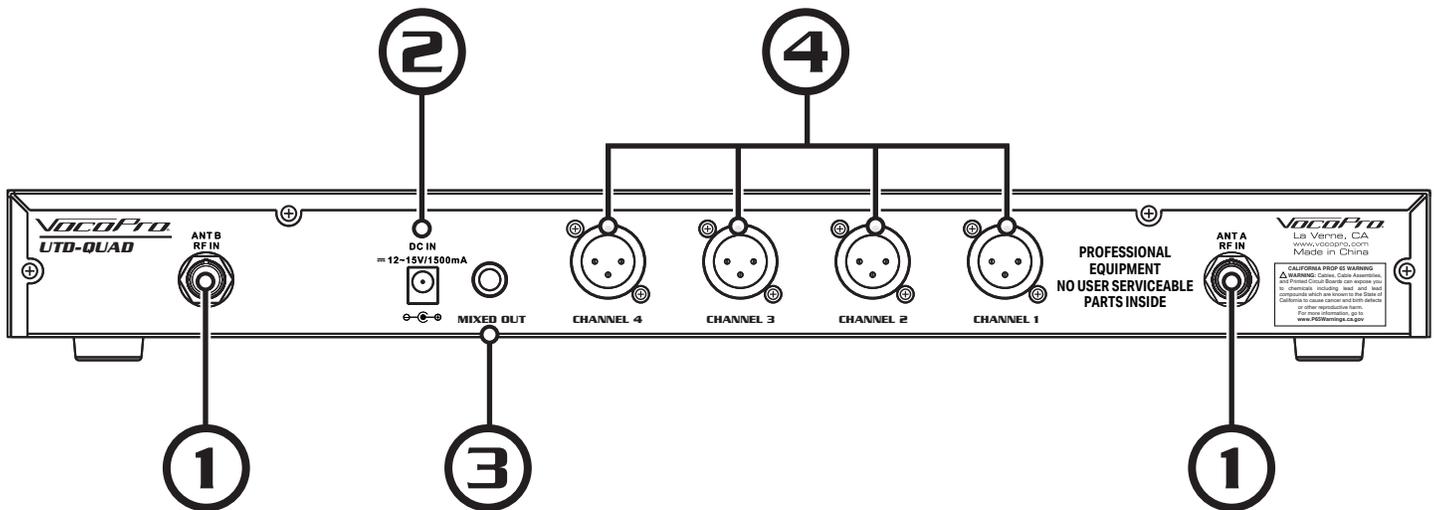
1. **Channel AF and RF Indicator LEDs:** Indicate signal strength and audio level of each channel.
2. **Display:** Shows channel information and menu options.
3. **Control Knob/Button:** Used to navigate menus and adjust values. Pressing the knob acts as a button to make selections.
4. **IR Sync Sensor:** Align with microphone IR emitter to sync with receiver channels.
5. **Power/Return Button:** Press once to power on receiver. Press and hold to power off. Press once while in menus to return to the previous menu.



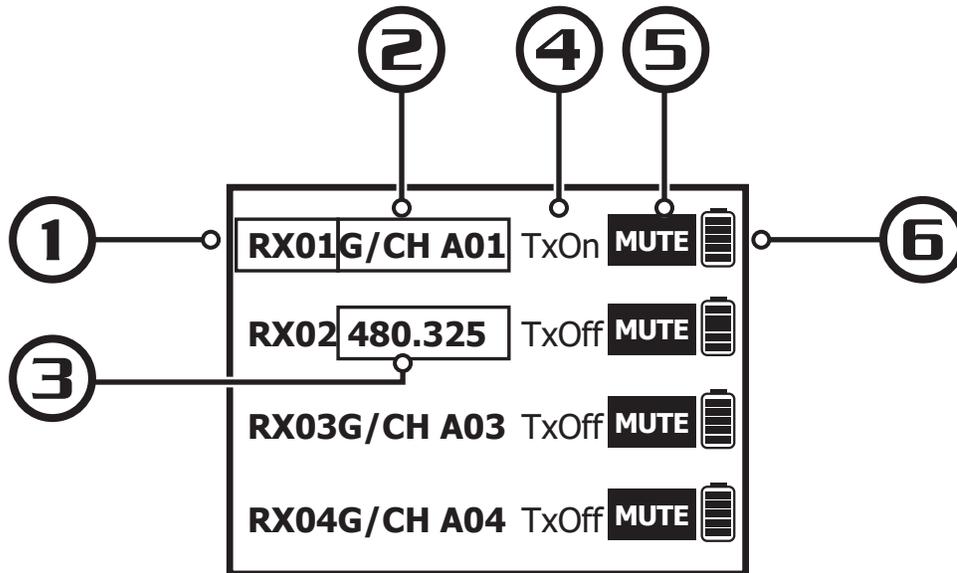
Functions/Controls

Rear View

1. **Antenna Inputs:** Install antennas here.
2. **Power Input:** Connect power adapter here.
3. **Mixed Out:** 1/4" Mixed output of all 4 channels.
4. **XLR Outputs:** Individual XLR outputs used to connect each channel separately



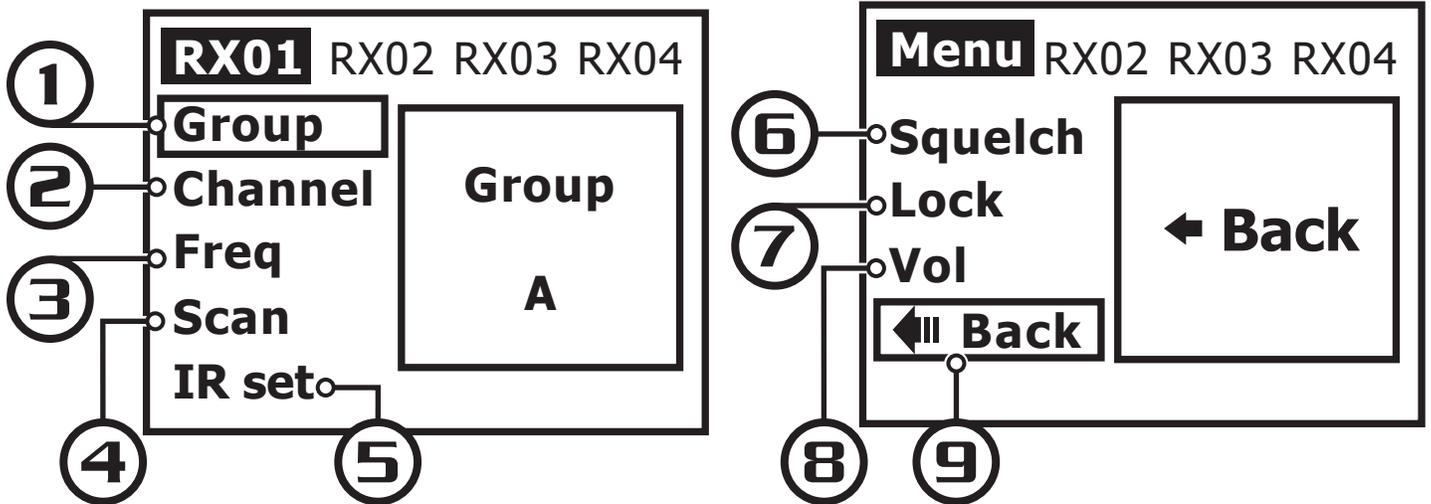
Functions/Controls



Display Main Screen

- 1. Receiver Channel:** Identifies which Receiver Channel menu you are in. Ex: RX01 = Channel 1
- 2. Group/Channel or Frequency:** Shows group and channel selected if using a preset frequency. Group is always A and the Channel can be 01-13.
- 3. Channel Frequency:** Shows the frequency in MHz when a Receiver Channel's Frequency has been entered manually or when a frequency has been chosen using the Scan Function.
- 4. Transmitter Status:** TxOff when no transmitter is synced to the channel. TxOn when a transmitter is synced and powered on.
- 5. Mute Status:** Shows mute status of the channel.
- 6. Battery Strength:** Shows battery status when a transmitter is connected to the channel.

Functions/Controls



Channel Menu Options

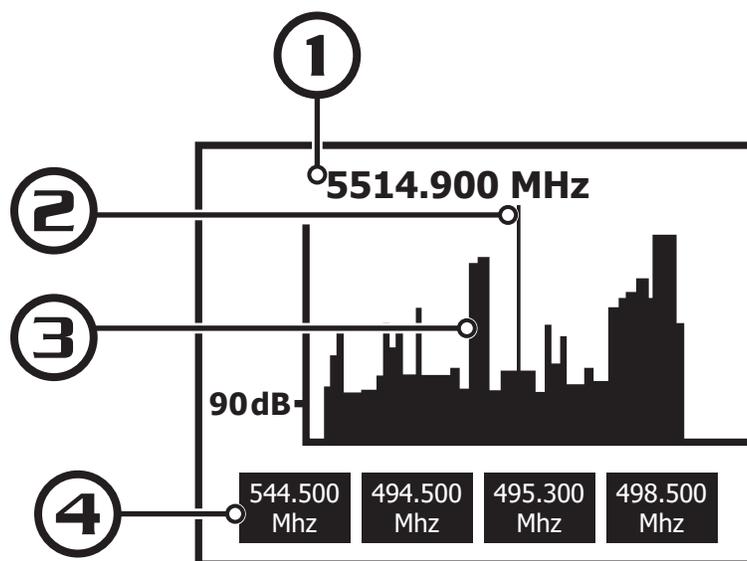
Press the Menu/Select knob once to access the menu. Turn the knob to highlight the option you want. Press the knob again to access that option.

- 1. Group:** There is one group of 13 channels to choose for each microphone transmitter.
- 2. Channel:** Choose a predefined frequency for the selected Receiver Channel. Channels are numbered 1-13. Each Receiver Channel must have a different frequency channel selected so they do not interfere with each other. The UTD Receiver automatically blocks the use of duplicate channels to avoid interference.
- 3. Freq:** Use the Freq menu to manually select the Receiver Channel's frequency in MHz. Frequencies can be changed in increments of .025Mhz. This can be used to choose precise frequencies for better reception when the predefined channel frequencies are experiencing interference.
- 4. Scan:** Begin scanning for nearby RF signals. The scan takes about 1 minute. To stop scanning early, press the power button. After the scan is complete, use the knob to scroll to and select an open frequency. (Frequencies listed at the bottom of the screen in the red squares have the most interference and should be avoided). See Page 11 for further details.
- 5. IR Set:** This will begin the syncing process to pair a transmitter with the receiver. Hold the transmitter so its IR sensor is directly in front of the IR Sync Light on the receiver before you begin (within 2-3 inches or closer). The IR Light on the receiver will light up when it is pairing and go out when the process is complete. The transmitter will now display the new frequency set by the receiver. See Page 14 for further details.
- 6. Squelch:** Change the squelch setting, from level 1-10. Squelch acts as a noise gate. If the receiver is picking up audio from a mic transmitting on a similar frequency, increase the squelch to reject audio from the other mic.
***For general use, it is recommended to leave the squelch setting at 1, and if you are experiencing interference issues, try changing the frequency first.*
- 7. Lock:** Enable the lock to prevent making changes to the Receiver Channel. Turn on to lock the receiver to not allow any changes to settings. Hold down the Menu/Select button for a few seconds to unlock the receiver.
- 8. Vol:** Set channel volume.
- 9. Back:** Return to the main screen. Pressing the power button will also return to the main screen. The system will also return to the main screen if there are no menu inputs after 15 seconds.

Functions/Controls

Scanning for Frequencies

You can select frequencies by choosing a predefined channel, manually entering a frequency, or scanning for open frequencies using the UTD's scan function. You can navigate to the scan function from the main display screen by pressing the knob two times and scrolling down to "Scan." Pressing the knob to select "Scan" will begin the scanning process for that Receiver Channel. This process takes approximately one minute. When the scan is complete, you will see a graphic representation of the open frequencies near you. You can turn the control knob to move the red line from left to right and select an open frequency to set the Receiver Channel to. This line goes from the lowest to the highest frequency you can select. The flat spots on the green graph are skipped because they represent frequencies that could have interference. The red squares at the bottom of the graph contain frequencies that should be avoided. You can only use the control knob to scroll to open frequencies. Once you have selected the desired frequency, press the knob once to assign that frequency to the Receiver Channel.

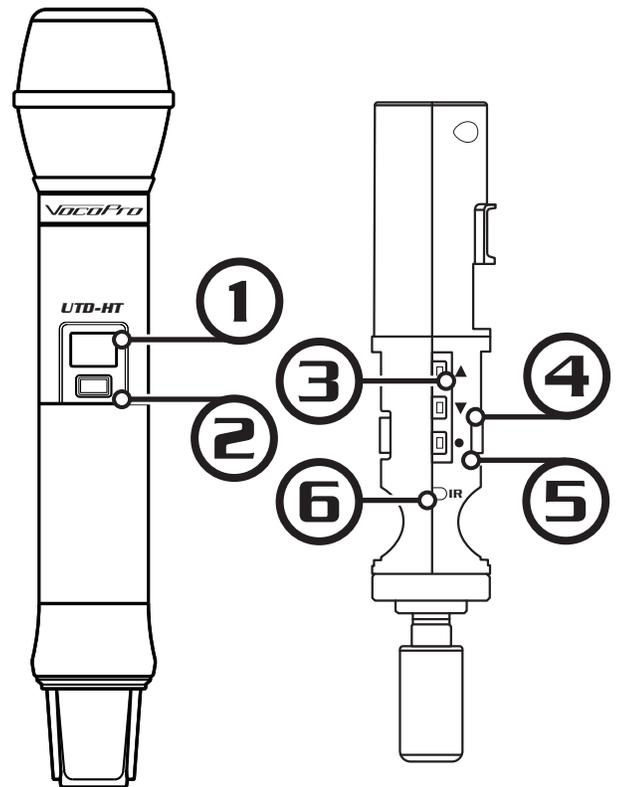


- 1. Frequency:** This shows the currently selected frequency.
- 2. Frequency Select Line:** This red line is a visual representation of the selected frequency. It will move horizontally as your turn the knob.
- 3. Flat Spot:** Flat spots shown on the green graph are areas of the frequency range that can not be selected because they would likely experience interference.
- 4. Frequencies to avoid:** These red squares show frequencies that you should avoid to make sure you have the best wireless connection to the receiver.

Functions/Controls

Handheld Microphone Transmitter (Sold Separately)

1. **OLED Display** - Shows microphone information.
 2. **Power Button** - Hold to turn mic on and off. Press to display mic info. Press again to mute or unmute the mic.
 3. **▲Up** - Press to move menu selection up
 4. **▼Down** - Press to move menu selection down
 5. **● Select** - Press to enter menu, to select menu option, and to confirm selection.
 6. **IR Sensor** - Receives IR signal from the receiver during syncing.
- **Group:** Shows channel group.
 - **Channel:** Change the channel within a group. Channels are numbered 1-13.
 - **Freq:** Manually select the frequency in MHz by increments of .025MHz. After selecting the whole number frequency, press power one more time to change the desired decimal.
 - **Gain:** Change gain setting for the mic. Gain can be set from +0dB up to +31dB.
 - **RF Power:** Sets output power of RF signal. Can be set to Low, Med, or High.
 - **Lock:** Set to ON to not allow changes to the handheld settings. Hold the ● select button for a few seconds to unlock the mic.
 - **Back:** Press the power button once to return to the mic information display.

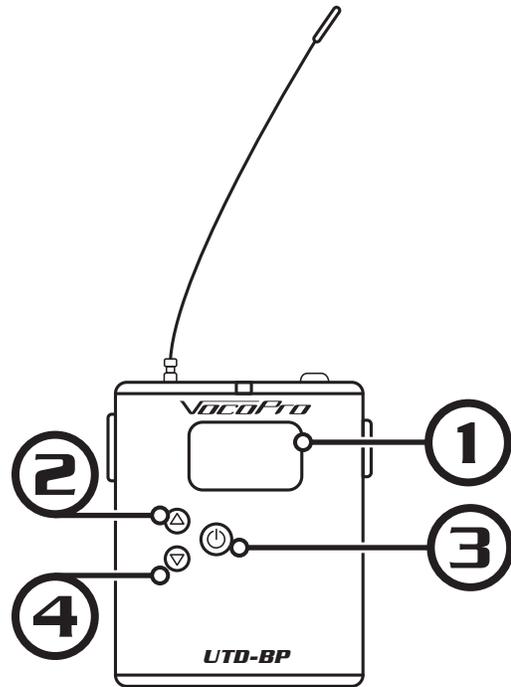


Functions/Controls

Bodypack Transmitter

(Sold Separately)

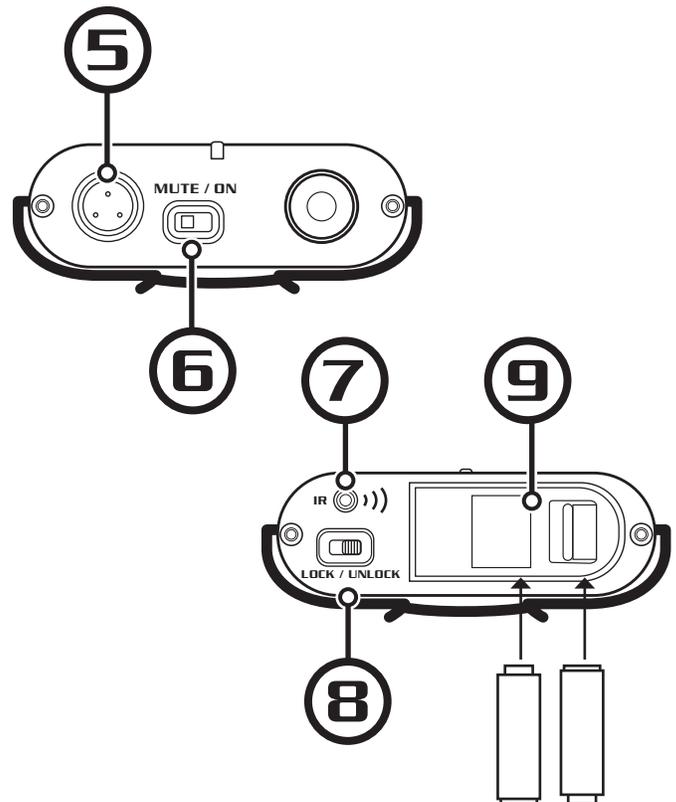
1. **OLED Display** - Shows microphone information and menu options.
2. Δ - Press to move selection up.
3. \circ - Hold to turn the pack on and off. Press to cycle through menu options.
4. ∇ - Press to move selection down.
5. **Mini-XLR Input** - Input connection for the headset or lavalier mic.
6. **Mute/On Switch** - Set to mute to silence the pack. The power light will be yellow when in mute.
7. **IR Sensor** - Receives IR signal from the receiver during syncing.
8. **Lock/Unlock** - Set to Lock to not allow changes to the pack settings.
9. **Battery Compartment** - Holds two AA batteries. Outside battery should be positive side out, inside battery should be negative side out.



Belt Pack Transmitter Menu Options:

Press the Power button to cycle through the three menu options. Use the up and down arrows to make selections.

- **FREQ:** Manually select the frequency in MHz by increments of .025MHz. After selecting the whole number frequency, press power one more time to change the desired decimal.
- **GAIN:** Change gain for the pack. Gain can be set to between 0dB and +31dB.
- **RF POWER:** Change the power of the RF signal transmission to low or high setting.

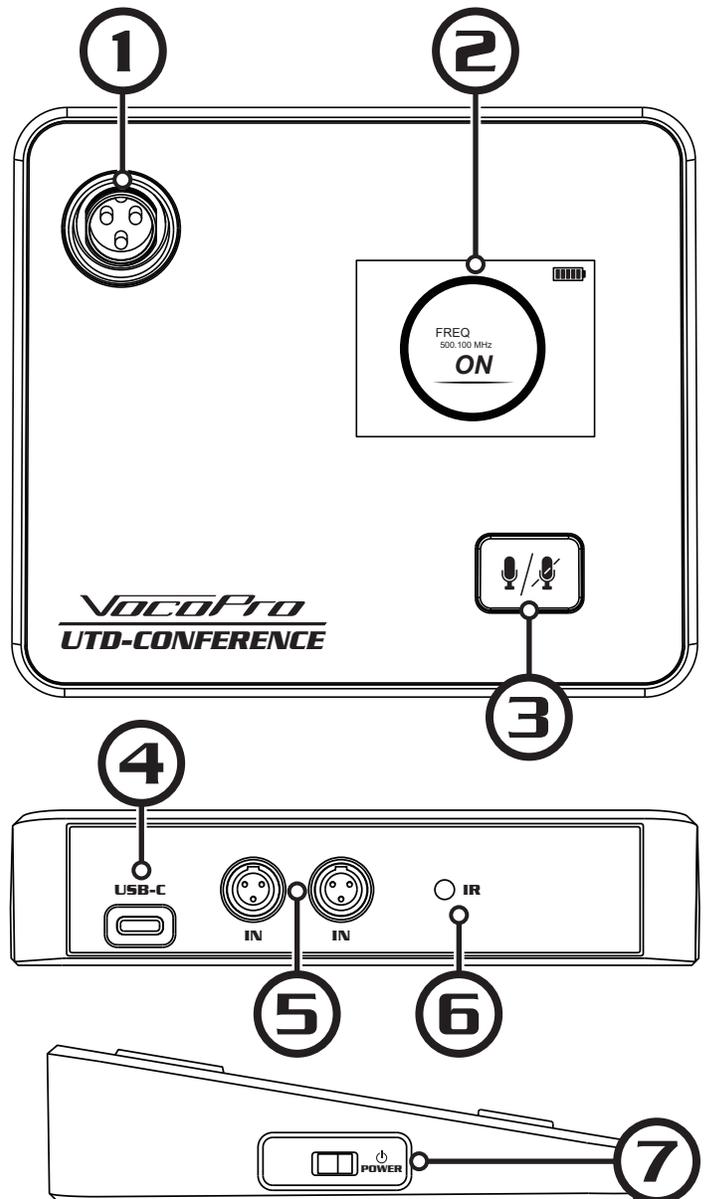
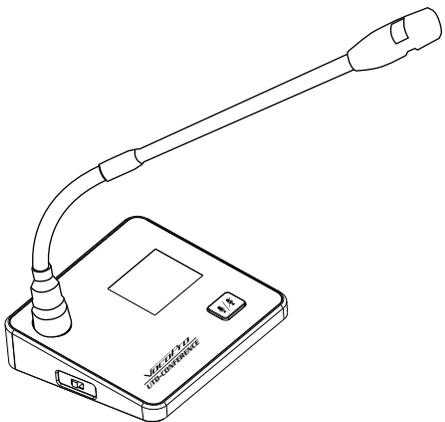


Functions/Controls

Conference Transmitter

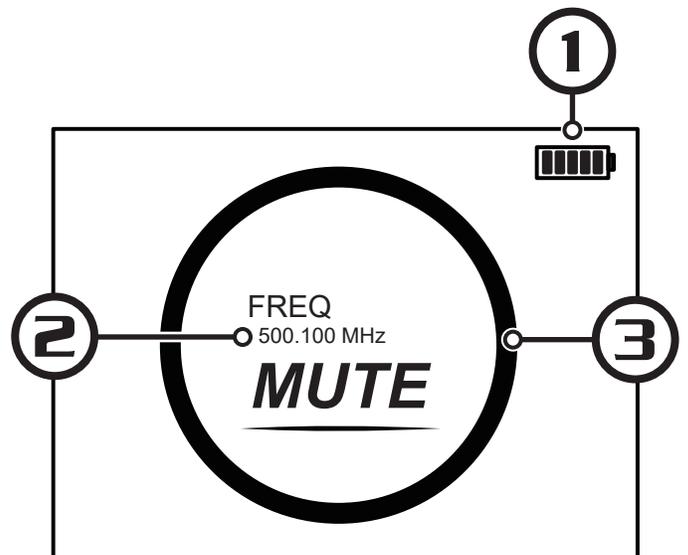
(Sold Separately)

1. **Mic Connector** – Connect gooseneck microphone to base here.
2. **OLED Display:** Shows microphone frequency, Battery Life, and On/Mute Status.
3. **Mute Button:** Mutes and Unmutes microphone.
4. **Charging Port:** USB-C connector for charging internal battery.
5. **Mini XLR Input:** Connect wired conference mics here.
6. **IR Sensor:** Align with the IR Sync LED on the receiver to sync the microphone frequency.
7. **Power Switch:** Power conference mic on and off with this switch.



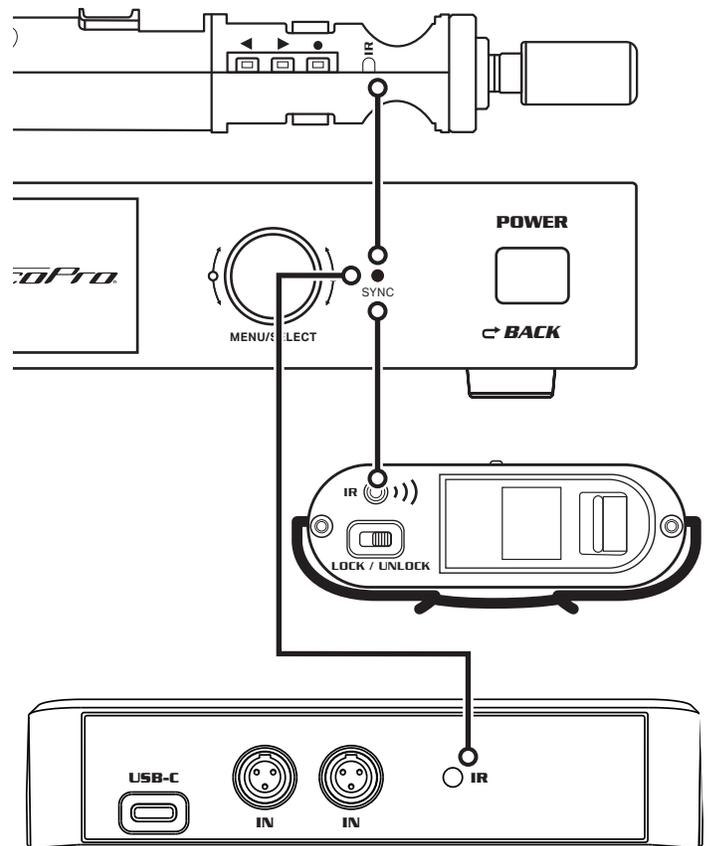
OLED Display

1. **Battery Status:** Shows battery life of the conference microphone's internal rechargeable battery.
2. **Frequency:** Shows the frequency that the microphone is set to.
3. **On/Mute:** Shows if the microphone is active or muted. There will be a green ring when the microphone is active and a red ring when the microphone is muted.



Syncing the Transmitters to the Receiver

- Once we have the receiver hooked up, we can begin syncing the transmitters to the different channels on the receiver.
- First, make sure all your transmitters have fresh, good quality batteries installed, and they are all powered on. Check the battery indicator on each transmitter.
- Power on the receiver and wait a couple seconds for the system to start up.
- Select the channel you want to use on the receiver with the control knob. Press the control knob to enter the menu for that channel and scroll down to "IR Set." Press the control knob to enter IR pairing mode. With the mic transmitter powered on, hold the mic transmitter's IR sensor up to the IR emitter on the receiver. After a few seconds the mic will be paired with that channel's frequency.
- For the handheld mic, twist off the battery cover to reveal the IR sensor.
- For the bodypack transmitter, the IR sensor is on the bottom of the bodypack.



Specifications

System

Operating range: 600 ft. line of sight

AF response: 20Hz – 18KHz

T.H.D.: <1% (@AF1 KHz, RF46 dBu)

Dynamic range >100dB

S/N ratio: >90dB

Pilot Frequency: 32.768KHz

Receiver

AF output level: Unbalanced +9dBu/ Balanced +9dBu

AF output impedance: Unbalanced 810 Ohms/ Balanced 240 Ohms

Sensitivity: -100dBm/ 30dB sinad

Operation voltage: 12V-15V

Transmitter (Handheld)

Microphone type: Dynamic

Output gain range: 31dB (0dB -- +31dB)

RF output power: 10mw/ 30mw optional

Operation voltage: 2x 1.5V AA battery

Operation time: 8-10 hours

Transmitter (Bodypack)

Input: Mini XLR (TA3F)

Input impedance: 1M Ohms

Output gain range: 31dB (0dB -- +31dB)

RF output power: 10mw/ 30mw optional

Operation voltage: 2x 1.5V AA battery

Operation time: 8-10 hours

Transmitter (Conference)

Input: Gooseneck Mic Connector & 2X Mini-XLR (TA3F)

Input Impedance: 1M Ω

RF Output power: 30mw

Operation Voltage: 3.7V 5000MAH Lithium battery

Operation time: 8-10 hours

Troubleshooting/FAQ

The Transmitter is not powering on.

Make sure you use a fresh pair of AA batteries, and that they are installed correctly into the transmitter with positive and negative ends.

Transmitter is on but there is no RF signal on the receiver.

In order for the receiver to receive signal from the transmitter they must be set to the exact same frequency. Please see Pairing information on Page 15.

The Transmitter is connected but there is no AF signal.

Ensure the transmitter is not on MUTE. This is indicated on the receiver as well as the handheld mic display and the light on the belt pack.

RF and AF signal is good, but I have no audio to the board.

Each receiver must be connected separately to the mixer, with either a XLR cable to the balanced output, or a 1/4 inch cable to the unbalanced output. If the problem persists, try another audio cable.

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LIMITED DOMESTIC WARRANTY

From:

Place
Stamp
Here

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1728 CURTISS COURT
LA VERNE, CA 91750

WARRANTY PROCEDURE

TO VALIDATE YOUR WARRANTY: Fill out the attached warranty card, being sure to include the model and serial number of the unit since this is how warranty cards are tracked. If your VocoPro product was purchased in the U.S., mail the completed card directly to VocoPro within 10 days of the date of purchase. If you purchased the product outside the U.S. you must file your warranty registration card with the distributor in that country. It is advised that you keep your bill of sale as proof of purchase, should any difficulties arise concerning the registration of the warranty card.

WARRANTY REGISTRATION is made and tracked by MODEL AND SERIAL NUMBER ONLY, not by the purchaser's or owner's name. Therefore any warranty correspondence or inquiries MUST include the model and serial number of the product in question. Be sure to fill in the model and serial number in the space provided below and keep this portion of the warranty card in a safe place for future reference.

WARRANTY SERVICE MUST BE PERFORMED ONLY BY AN AUTHORIZED VOCOPRO SERVICE FACILITY LOCATED IN THE COUNTRY WHERE THE UNIT WAS PURCHASED, OR AT THE VOCOPRO HEADQUARTERS IN THE U.S. It is recommended that advance notice be given to the repair facility to avoid needless shipment in case the problem can be solved over the phone. UNAUTHORIZED SERVICE PERFORMED WILL VOID ANY EXISTING FACTORY WARRANTY ON THAT PRODUCT.

FACTORY SERVICE: If you wish your product to be serviced at the factory, it must be shipped FULLY INSURED, IN THE ORIGINAL PACKING OR EQUIVALENT. This warranty will NOT cover repairs on products damaged through improper packaging. If possible, avoid sending products through the mail. Be sure to include in the package:

1. Complete return shipping address (P.O. Box number are NOT acceptable).
2. A detailed description of any problems experienced, including the make and model numbers of any other equipment in the system.

Repaired products will be returned freight C.O.D. unless sufficient return shipment funds are included with the unit.

Products sent to the factory from outside the U.S. MUST include return freight funds, and the sender is fully responsible for all, customs procedures, duties, tariffs and deposits.

RECORD THE MODEL AND SERIAL NUMBER BELOW AND RETAIN THIS PORTION OF THE WARRANTY CARD FOR YOUR FILES:

MODEL

SERIAL NUMBER

DATE OF PURCHASE

PLACE OF PURCHASE

LIMITED DOMESTIC WARRANTY

Detach this portion and mail it to the factory

MODEL _____ MANUFACTURE DATE _____ SERIAL NO. _____
OWNER'S NAME _____ ADDRESS _____
CITY _____ STATE _____ ZIP _____

The following information is appreciated, but not required:

Dealer's name and address: _____

What other products and/or product changes would you like to see Manufactured? _____

Any other comments: _____

Our Team is Here to Help



Please do not return to the retailer if you are having a technical issue operating or connecting the unit. If you need additional help, have questions, or need support with your VocoPro product contact us:

Toll Free: 800-678-5348

TEL: 909-593-8893

FAX: 909-593-8890

Email Tech Support at:

techsupport@vocopro.com

UDM-QUAD

Owner's Manual

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v1.0

www.vocopro.com



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